KINTU BHANDARI

User Experience Designer

EXPERIENCE

User Experience Designer

browser.

Microsoft

Hyderabad, India May 2020 - Present

EchoUser

San Francisco, CA Sept 2018 - Oct 2019 Conducted heuristic analysis & user research to uncover & communicate problems in Cisco's ecommerce platform. Generated a new conceptual model & early wireframes.

Currently designing experiences for Microsoft Edge

Facilitated diary study to understand how users use InfraWorks' (Autodesk) document management & collaboration features.

Redesigned an internal portal belonging to a U.S. federal government agency to modernize and simplify the system, and reduce clicks.

Iteration Group

San Francisco, CA Aug 2017 - Aug 2018 Redesigned an enterprise water meter mgmt. software to help water utilities save time and increase efficiency in managing and analyzing water usage.

Collaborated with engineers and stakeholders to build an easy-to-use, intuitive consumer-facing tool for home-buying in New York City.

Redesigned an e-commerce website for a leading supplier of medical and industrial equipment to improve product findability and checkout process.

Pro Bono Projects & Advising

San Francisco, CA March 2017 - July 2017

Face in the Hole, Inequality Media, Amah Mutsun Land Trust, Brightwheel

IT Consultant (Governance, Risk & Compliance)

Systems Plus

Mumbai, India Dec 2012 - June 2015 Helped FMCG clients in improving their IT processes and making them compliant to industry standards.

EDUCATION

General Assembly San Francisco, CA

UX Design Immersive Jan 2017 - March 2017

University of Sheffield Sheffield, UK Masters (MS) in Info. Systems Mgmt. Aug 2011 - Sept 2012

Mumbai University Mumbai, India Bachelor of Engineering (Info. Technology) June 2007 - July 2011 <u>kinturacca@gmail.com</u> <u>kintu.design</u> Hyderabad, India

SKILLS

Wireframing Rapid Prototyping Sketching Mockups Information Architecture User Personas User Research Usability Testing User Interface Design Visual Design Storyboarding Affinity Mapping Rapid Ideation Product Strategy

TOOLS

Figma InVision Adobe Illustrator Adobe After Effects ProtoPie Paper & Pen HTML/CSS